The U.S. Department of Justice (DOJ) Office of Justice Programs (OJP) Diagnostic Center is a resource designed to provide local leaders and law enforcement with customized assistance in addressing violent and other serious crimes. By analyzing local data and providing tailored technical assistance, the OJP Diagnostic Center helps communities invest in what works by turning to data-driven solutions to address serious public safety issues. The OJP Diagnostic Center's value lies in its ability to offer real-time suggestions for local leaders to achieve change based on local priorities.

**Diagnostic Center Technical Assistance Process**

A community's engagement with the Diagnostic Center begins when a local, state or tribal leader submits a request for assistance via the Diagnostic Center website or email. The Diagnostic Center works with the community for an extended period to understand the scope of their unique crime problems and provide analysis and recommendations for local consideration in the form of a Diagnostic Analysis. The Diagnostic Center also identifies training, expertise, and technical assistance to support the community in implementation of recommendations the client community elects to pursue. These efforts ensure that limited local resources are invested wisely and communities see better public safety outcomes.

**Who, What and Where?**

The Diagnostic Center works with urban, suburban, rural and tribal communities across the country. As of May 2017, the Diagnostic Center has engaged with over 60 COMMUNITIES on a wide range of public safety topics. These topics include: violent crime, officer safety and wellness, community engagement, human trafficking, juvenile justice, victim services and corrections.

To learn more about the Diagnostic Center's work with specific communities visit [www.ojpdiagnosticcenter.org](http://www.ojpdiagnosticcenter.org).

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*I'M DEALING WITH EXPERIENCED, KNOWLEDGEABLE PEOPLE, THEY ARE EXPERTS IN THEIR AREA AND I HAVE A LOT OF TRUST IN THEM...THEIR GOAL IS TO INCREASE LAW ENFORCEMENT ACROSS THIS COUNTRY ONE DEPARTMENT AT A TIME; NOT A COOKIE CUTTER APPROACH.*

- Chief Daniel Stump, Springettsbury Township (PA) Police Department
Customized Services Provided by the Diagnostic Center

- Providing specialized training
- Facilitating peer-to-peer learning
- Developing strategic plans and communications
- Coordinating multi-stakeholder workshops
- Collaborating with other federal programs
- Facilitating partnerships with local academic institutions
- Hand-selecting subject matter experts
- Measuring progress and evaluation of implementation activities

Diagnostic Center Resources

In addition to on-site engagements, the Diagnostic Center provides communities with:

- Lessons learned from engagements
- Links to further resources on evidence-based practices
- Referrals to existing evidence-based programs and resources
- Resources prepared by subject matter experts on topics of interest
- Remote assistance to answer questions about local data and model practices

Data-driven Results

ROCKFORD, IL:
The Diagnostic Center helped local law enforcement analyze crime data and better understand the underlying causes of their community violence issues. By facilitating interagency coordination, the Diagnostic Center was able to help the department implement proactive policing strategies focused on prolific gun offenders and secure training on use of the National Integrated Ballistic Information Network.

"IT GIVES YOU AN INDEPENDENT ANALYSIS TO POINT OUT WHAT YOU’RE DOING GOOD AND WHERE YOUR CHALLENGES ARE."

Assistance Deputy Chief Patrick Hoy, Rockford (IL) Police Department

MIDDLESEX COUNTY, MA:
After a sustained period marked by corrections officers’ stress-related illnesses and deaths, the Diagnostic Center helped the Middlesex County, MA Sheriff, Peter J. Koutoujian, identify the core components of an employee wellness program and identified subject matter experts to help him create a similar one with the input of his staff.

ALBERT LEA, MN:
In response to a rural public safety director’s concerns that the interstate truck stops in the jurisdiction were waypoints along cross-country human trafficking routes, the Diagnostic Center helped the local police and surrounding sheriffs examine local crime data to figure out how and when crimes that could be tied to human trafficking were surfacing. The Diagnostic Center rented an 18 wheeler rig and held “live,” hands-on training for law enforcement personnel on the signs that human trafficking is occurring camouflaged by commercial transport enterprise.